

Slecofom mattress User Manual

Thank you for choosing our mattress!

To ensure optimal performance and longevity, please follow the instructions below carefully.

Opening Instructions

1. Unboxing

- Open the carton and carefully remove the rolled mattress.
- Place it horizontally on a clean, solid, or slatted foundation (e.g., bed frame, platform base).

2. Unrolling

- Locate the edge of the **outer plastic wrap** and gently unroll the mattress until it lies completely flat.
- Remove the outer plastic wrap entirely.

3. Removing Inner Packaging

- Carefully cut the **inner plastic wrap** using blunt scissors or a safe tool.
- *Caution:* Avoid sharp objects to prevent damaging the mattress surface.

4. Expansion & Ventilation

- Allow the mattress to rest for **at least 72 hours** in a well-ventilated area.
 - This ensures full expansion to its original shape and dissipation of any temporary odor from packaging.
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User Recommendations

1. Maintenance

- Rotate the mattress **head-to-end every 6 months** to ensure even wear.
- Use a **mattress protector or cover** to maintain hygiene and protect

against stains.

2. Safety & Care

- **Do not smoke** on or near the mattress.
- **Avoid vigorous jumping** or excessive pressure, as this may damage the smattress.
- **Prevent spills:** Keep liquids, powders, or sharp objects away from the mattress surface.
- For stains, gently blot with a damp cloth and mild detergent. Air dry thoroughly.

Note:

- If the mattress retains a slight odor after 72 hours, extend ventilation time in a dry, airy space.
- For warranty claims, retain original packaging and proof of purchase.

Enjoy your comfort and restful sleep!

This manual is subject to updates. Check our website for the latest version.

Slecofom Mattress Limited Warranty Policy

Thank you for purchasing your Slecofom mattress.

This Limited Warranty outlines the terms and conditions for coverage of defects in materials or craftsmanship. Please read carefully.

What Is Covered Under This Limited Warranty?

1. Initial Inspection

- Unpack the mattress and allow at least 72 hours for full expansion.
- After recovery, inspect the product for the following defects:
 - Visible stains, dirt, or soiling upon unboxing.
 - Split seams, damaged springs, or significant sagging (≥ 1.5 inches).
- If any of these issues are found, contact Slecofom immediately to initiate a claim.

2. Warranty Periods

- Appearance Defects: Covered for 3 months from the date of purchase (e.g., split seams).
- Structural Defects: Covered for 3 years from the date of purchase (e.g., spring damage, permanent sagging).

3. Eligibility

- This warranty applies only to the original purchaser with valid proof of purchase.
 - It is non-transferable and valid solely for residential use of Slecofom mattresses.
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What Is Not Covered Under This Limited Warranty?

1. Exclusions

- Normal wear and tear (e.g., minor fabric softening, slight body

impressions).

- Failure to unbox, unroll, remove plastic, and fully expand the Slecofom mattress within 30 days of delivery.
- Damage caused by:
 - Stains, burns, soiling, or misuse (e.g., jumping, improper cleaning).
 - Use of an unsuitable bed frame (e.g., insufficient support, broken slats).
 - Tampering with Slecofom mattress components (e.g., cutting, disassembling).
 - Laundering, dry cleaning, or exposure to liquids/powders.
 - Acts of nature (e.g., floods, fires, earthquakes).
- Personal comfort preferences (e.g., firmness, temperature regulation).

2. Replacement Limitations

- This warranty covers ONE repair or replacement only.
- Warranty claims apply exclusively to the original Slecofom mattress; replacements are not re-warranted.

How to File a Claim

1. Contact Slecofom customer service or on the platform you purchased via [email/phone] and provide:
 - Proof of purchase (receipt or order confirmation).
 - Photos/videos clearly showing the defect.
 - A brief description of the issue.
2. If approved, Slecofom will arrange for inspection, repair, or replacement at its discretion.

Important Notes

- Retain the original Slecofom packaging and tags for at least 30 days after delivery.
- This warranty does not affect your statutory rights as a consumer.
- For warranty validity, the Slecofom mattress must be used on a proper foundation (e.g., solid base, slatted frame with ≤ 3 -inch gaps).

Slecofom – Sleep in Comfort, Dream in Freedom.

Slecofom Mattress Product Manual

Sleep in Comfort, Dream in Freedom.

Welcome to Slecofom

Thank you for choosing Slecofom, where innovation meets comfort. Our mattresses are crafted with premium materials, advanced spring technology, and a commitment to delivering restorative sleep. This manual will guide you through product features, care instructions, and warranty details to ensure you enjoy the Slecofom experience for years to come.

Product Line Overview

Slecofom offers a range of mattresses designed for diverse sleep preferences:

1. Classic Spring Series

- Hybrid design with pocketed springs and breathable foam.
- Ideal for balanced support and motion isolation.

2. Luxury Hybrid Series

- Layered memory foam + reinforced coils for pressure relief.
- Enhanced edge support and cooling gel infusion.

3. Ultra-Plush Series

- High-density foam with quilted pillow-top for cloud-like softness.

- Perfect for side sleepers and joint pain relief.

4. **Extra Firm Series**

- Ultra-supportive design with high-density base foam and reinforced steel coils.
- Ideal for back/stomach sleepers, spinal alignment, and long-term durability.
- Minimal sinkage for a firm, orthopedic feel.

Available Heights: 12 Inch, 14 Inch.

Available Sizes: Twin, Full, Queen, King.

Key Features & Technologies

- **Pocketed Spring System:** Individually wrapped coils minimize motion transfer and adapt to body contours.
 - **Certified Foams:** OEKO-TEX® certified, hypoallergenic, and free from harmful chemicals.
 - **Cooling Layers:** Gel-infused memory foam regulates temperature for a cooler sleep.
 - **Reinforced Support** (*Extra Firm Series*): Dual-layer steel coils + high-resilience foam for uncompromising firmness.
 - **Eco-Friendly Materials:** Recyclable covers and sustainable production practices.
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Unboxing & Setup Instructions

1. Unpacking

- Place the rolled mattress on a clean, flat surface (e.g., bed frame or slatted base).
- Remove the outer plastic wrap and unroll the mattress completely.
- Cut the inner plastic wrap carefully using blunt tools to avoid damage.

2. Expansion

- Allow **72 hours** for the mattress to fully expand and air out in a well-ventilated room.
- Minor odor is normal and will dissipate within this period.

3. Foundation Requirements

- Use a solid platform, adjustable base, or slatted frame (≤ 3 -inch gaps between slats).
 - For the **Extra Firm Series**, ensure a rigid, non-flexible foundation to maximize support.
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Care & Maintenance

- **Rotation:** Rotate the mattress head-to-foot every **6 months** for even wear.
- **Cleaning:**
 - Spot-clean stains with mild detergent and a damp cloth. Never soak the mattress.
 - Use a waterproof mattress protector to guard against spills and allergens.

- **Avoid:**
 - Jumping or standing on the mattress.
 - Direct sunlight, heat sources, or sharp objects.
 - Smoking or exposure to liquids/powders.
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Limited Warranty Summary

- **Coverage:**
 - **3 Months:** Appearance defects (stains, split seams upon unboxing).
 - **3 Years:** Structural defects (spring damage, sagging ≥ 1.5 inches).
 - **Exclusions:**
 - Normal wear, improper use, or damage from unsuitable foundations.
 - Stains, burns, or acts of nature (floods, fires).
 - Full terms are available at [Slecofom Warranty Page].
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Troubleshooting & Support

Issue	Solution
Slow expansion	Ensure room temperature is $\geq 18^{\circ}\text{C}$ (65°F).
Minor sagging	Rotate the mattress and check the foundation support.
Persistent odor	Air out for an additional 24–48 hours.
Unusual noise	Contact Slecofom Support for a spring inspection.

Sustainability Commitment

Slecofom mattresses are designed for longevity and eco-consciousness:

- Recyclable packaging and materials.
 - Carbon-neutral shipping options.
 - Donation program for old mattresses.
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Slecofom – Engineered for Sleep, Built for Life.

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This manual applies to all Slecofom mattress models. Specifications subject to change without notice.